

## ABSTRACT OF THE DISCLOSURE

A method of communicating information within a network-based auction facility includes facilitating creation of a note pertaining to a user or item available for auction via of an on-line auction facilitated by the network-based auction facility. The note is associated with the user or item of the on-line auction. Within an administrative environment, a note graphical icon is displayed to indicate an association of the note with the user or item of the on-line auction when displaying information concerning the user or item to an administrator of the on-line auction facility.